

**IQAC**

**Students Satisfaction Survey Report 2019-20**

A Students Satisfaction Survey was conducted online by the IQAC during the lockdown period. The survey was conducted between 17<sup>th</sup> March and 24<sup>th</sup> March through google forms. The students of undergraduate and post graduate classes gave their responses according to their satisfaction level. A total of 165 students gave their responses to 16 questions pertaining to various facilities offered in the college. The grading of the responses were from – not satisfied, moderately satisfied, satisfied to highly satisfied.

The question wise responses were as follows:

1. In response to the question regarding the courses offered and its suitability to professional needs, 61% were satisfied, 24% were highly satisfied while 15% were moderately satisfied.
2. 41% were highly satisfied with the quality of teachers while 44% were satisfied and 16% were moderately.
3. Most of the students were satisfied with the testing and grading method.
4. 52% of students were satisfied with the flexibility of subjects offered in college, 24% were highly satisfied, 16% were moderately satisfied while 8% were not satisfied at all.
5. In response to the question regarding teaching aids and infrastructure available in the college 50% were of the opinion that it was helpful, 21% believed that it was very helpful, 21% found it moderately helpful while 8% did not respond.
6. 57% of the students were satisfied with the teacher mentor in the mentor-mentee scheme, 27% were highly satisfied, 12% were moderately satisfied and 4% were not satisfied.
7. In the question regarding the cooperation of office staff in official procedure, 28% were highly satisfied, 50% were satisfied, 17% were moderately satisfied while 10% were not satisfied at all.
8. 50% were satisfied with the cleanliness of the college while 18% were highly satisfied and 32% were moderately satisfied.
9. 30% of the students were highly satisfied with NCC, NSS and Career Guidance Centre, 49% were satisfied and 12% were moderately satisfied and while 9% did not respond
10. For the question about safety in college, 43% were satisfied. 20% were very much satisfied, 20% were moderately satisfied and 17% were not satisfied .
11. 50% students were satisfied with the library services, 23% were highly satisfied, 16% were moderately satisfied, 7.3% were dissatisfied and 3.7% did not respond.
12. With regards to Hostel facility 43.6% were satisfied, 27.3% were highly satisfied, 12.7% were moderately satisfied while 8% did not respond.



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13. 59% were satisfied with the selection of course, 26% were highly satisfied, 10% were moderately satisfied and 5% did not give any response.
14. Canteen facility drew mixed response like 41% were satisfied, 20% were highly satisfied, 20% were moderately satisfied while 18% were not satisfied at all.
15. In response to the overall satisfaction regarding the college, 30% were extremely satisfied, 53% were satisfied, 15% were moderately satisfied and 2% were not satisfied at all.

### **Remarks / Suggestions by the students:**

Most of the students are satisfied by the facilities and opportunities provided by the college, but certain suggestions need attention:

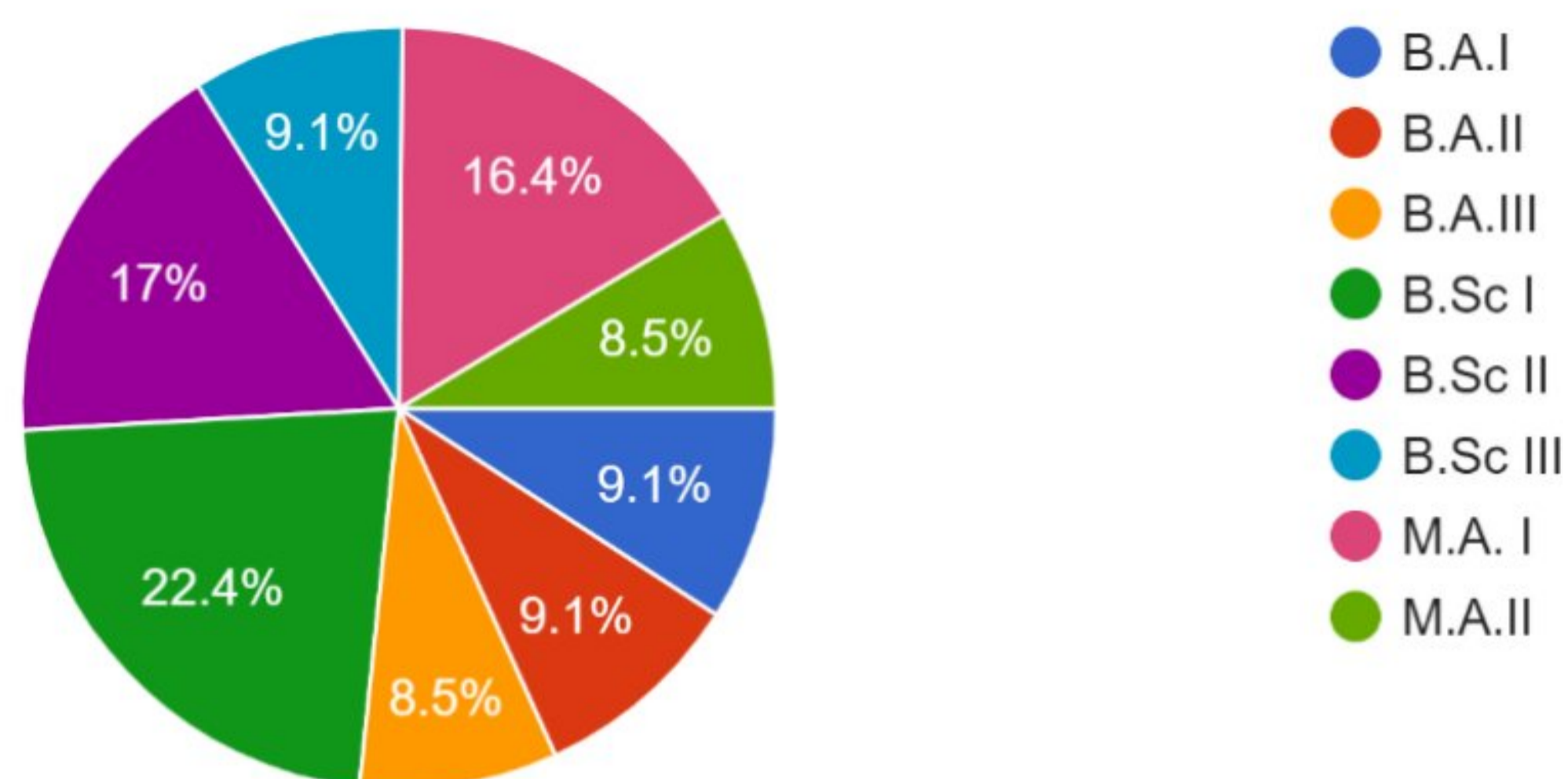
- 1) University should make answer books easily available for rechecking.
- 2) Library should purchase books of NCERT syllabus from 5<sup>th</sup> to 12<sup>th</sup> standard and also increase the subscription of competitive exam journals, Library timings should be extended to 11 pm during exam period.
- 3) More cleanliness should be maintained in the Canteen.
- 4) Water filter in the Boys Hostel is out of order.
- 5) There is no regular teaching faculty in the Department of Statistics and Computer science and therefore it is inconvenient for the students.
- 6) Many girl students complained about safety and security in the campus.



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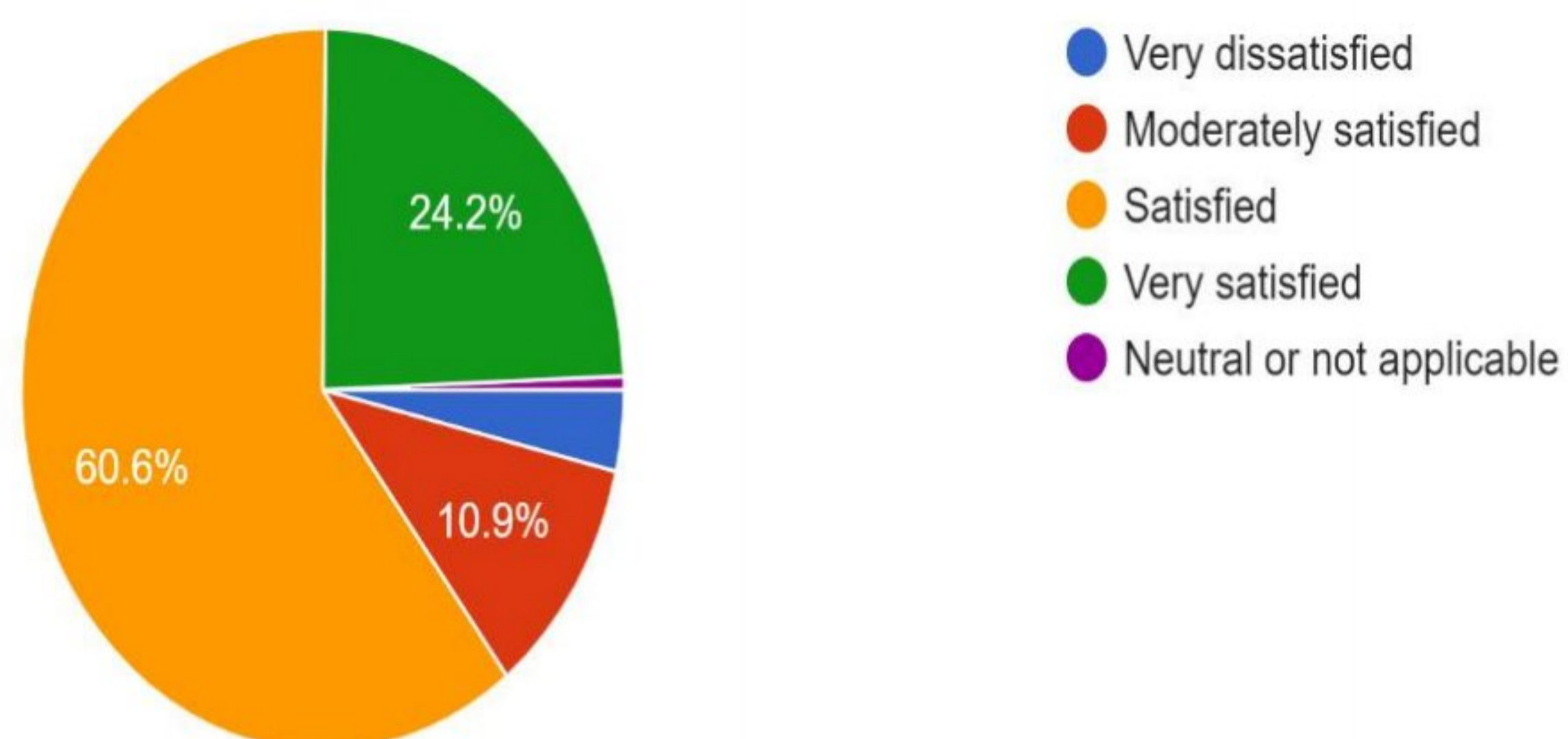
Students satisfaction survey 2019-20

Class  
165 responses



1. Are you satisfied with the courses offered to you in college?

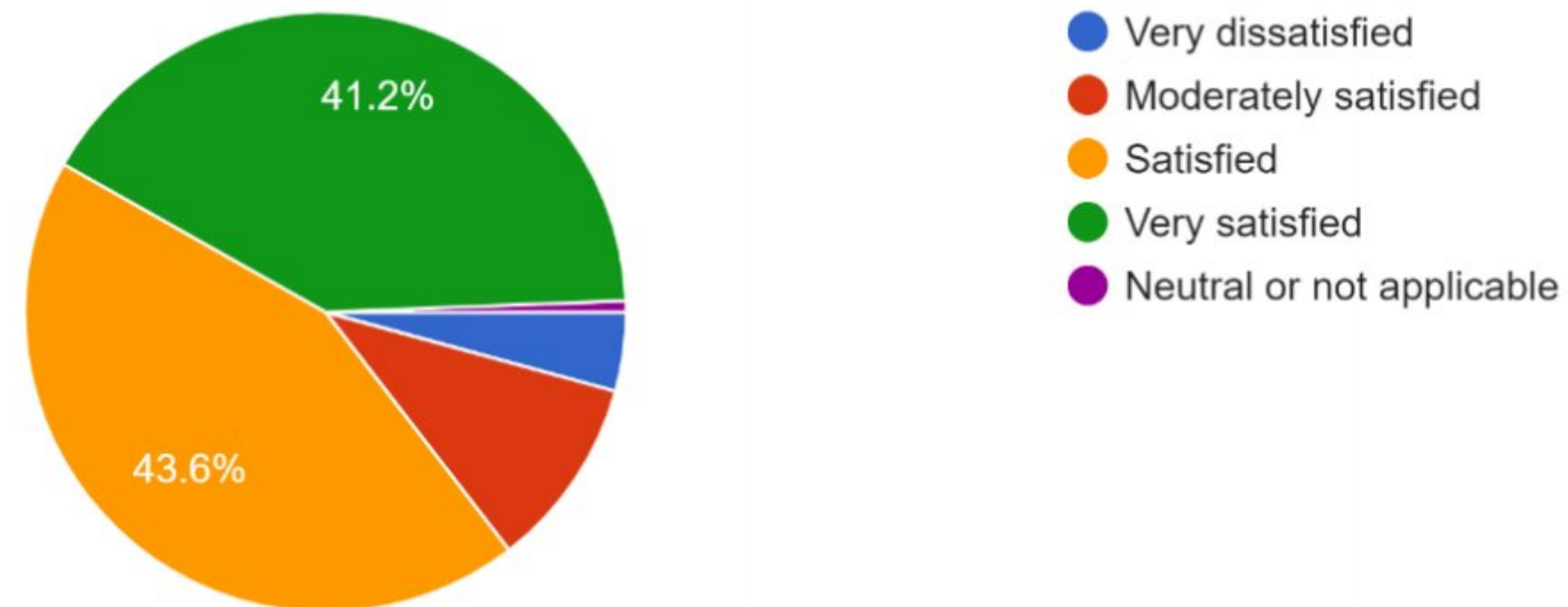
165 responses



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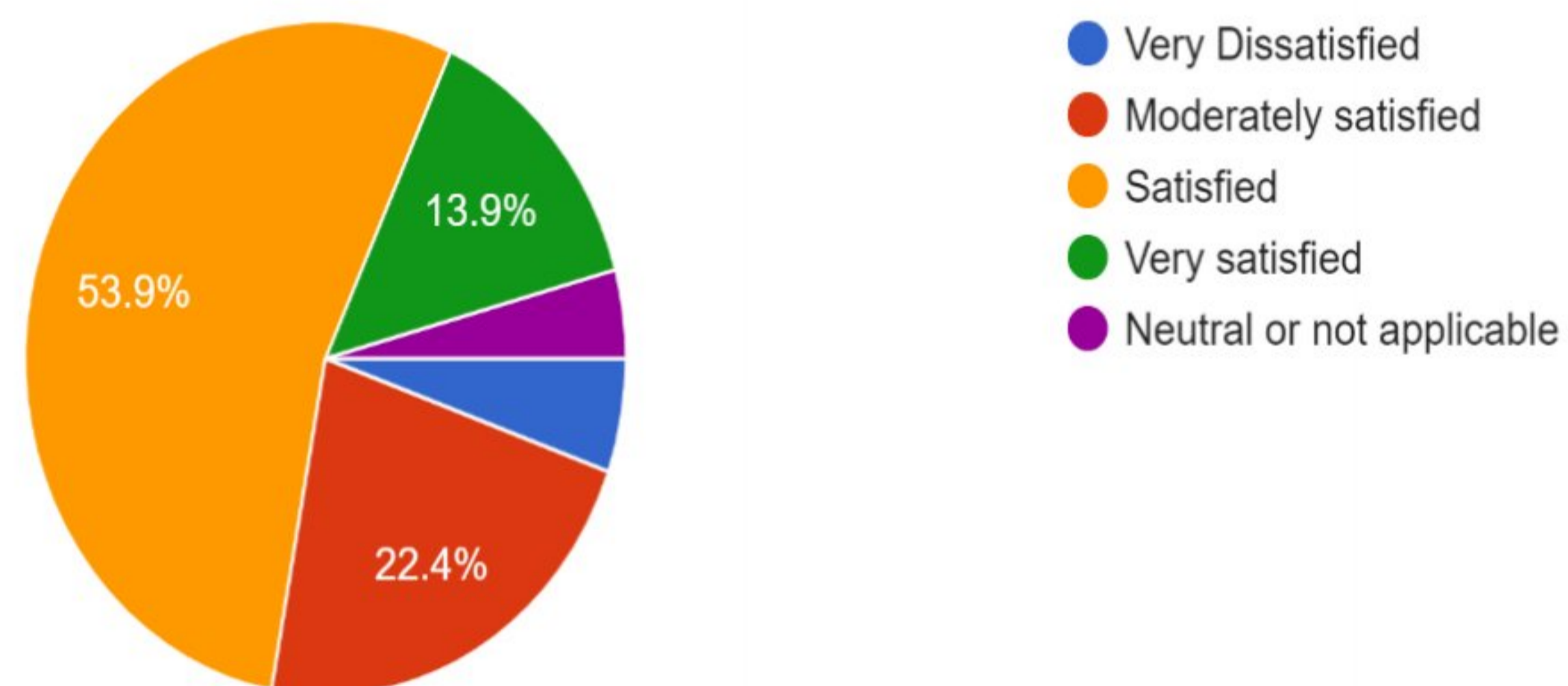
2. Are you satisfied with the quality of teachers, their preparation, their knowledge of subject and teaching methods?

165 responses



3. Are you satisfied with overall internal and University level testing and grading methods? Express your opinion briefly in last question.

165 responses

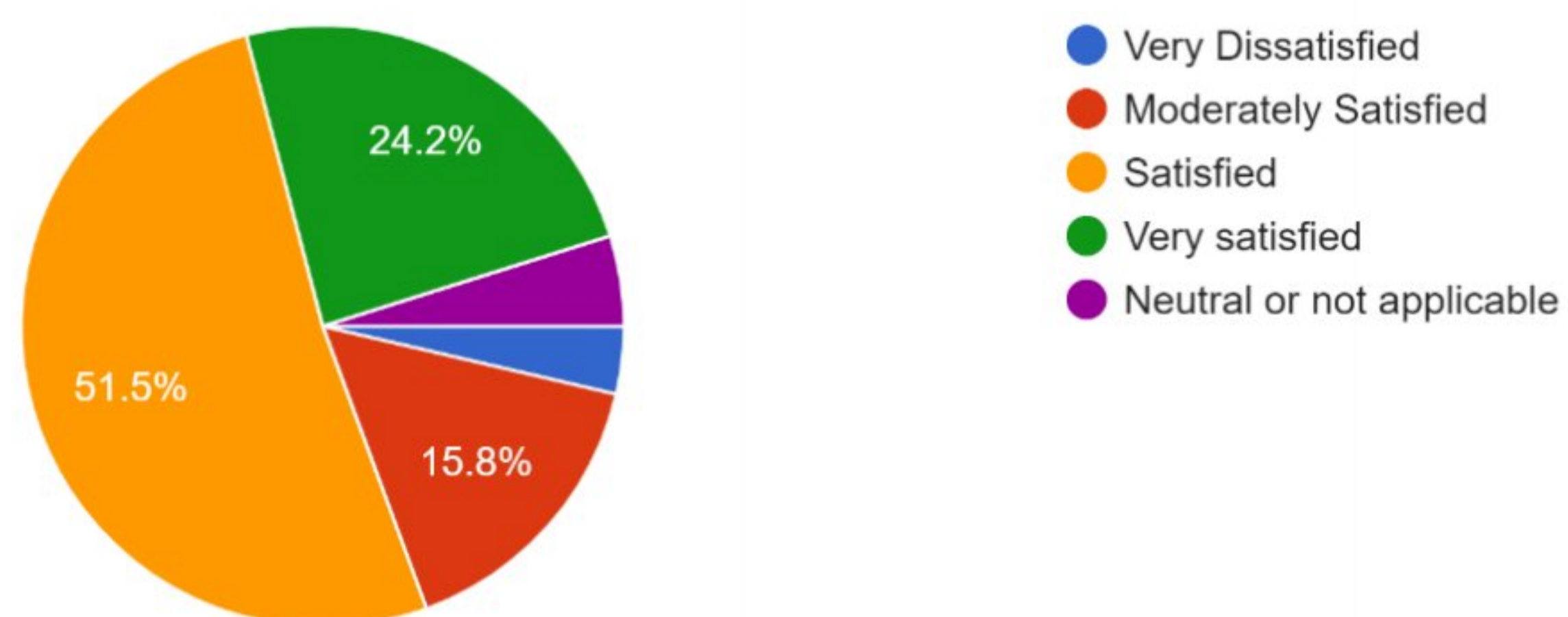




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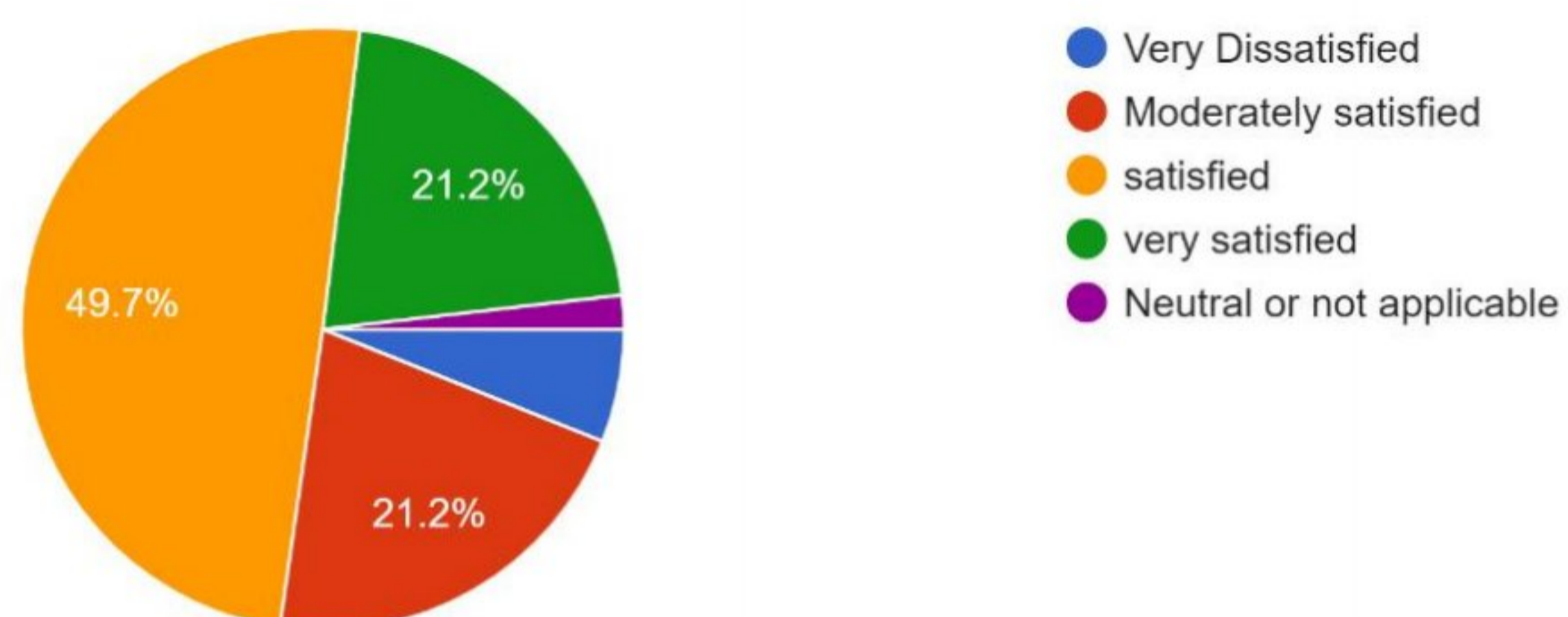
4. How satisfied you are with flexibility offered in the selection of optional subjects?

165 responses



5. Do you think that teaching aids and infrastructure provided to you are sufficient and helpful?

165 responses

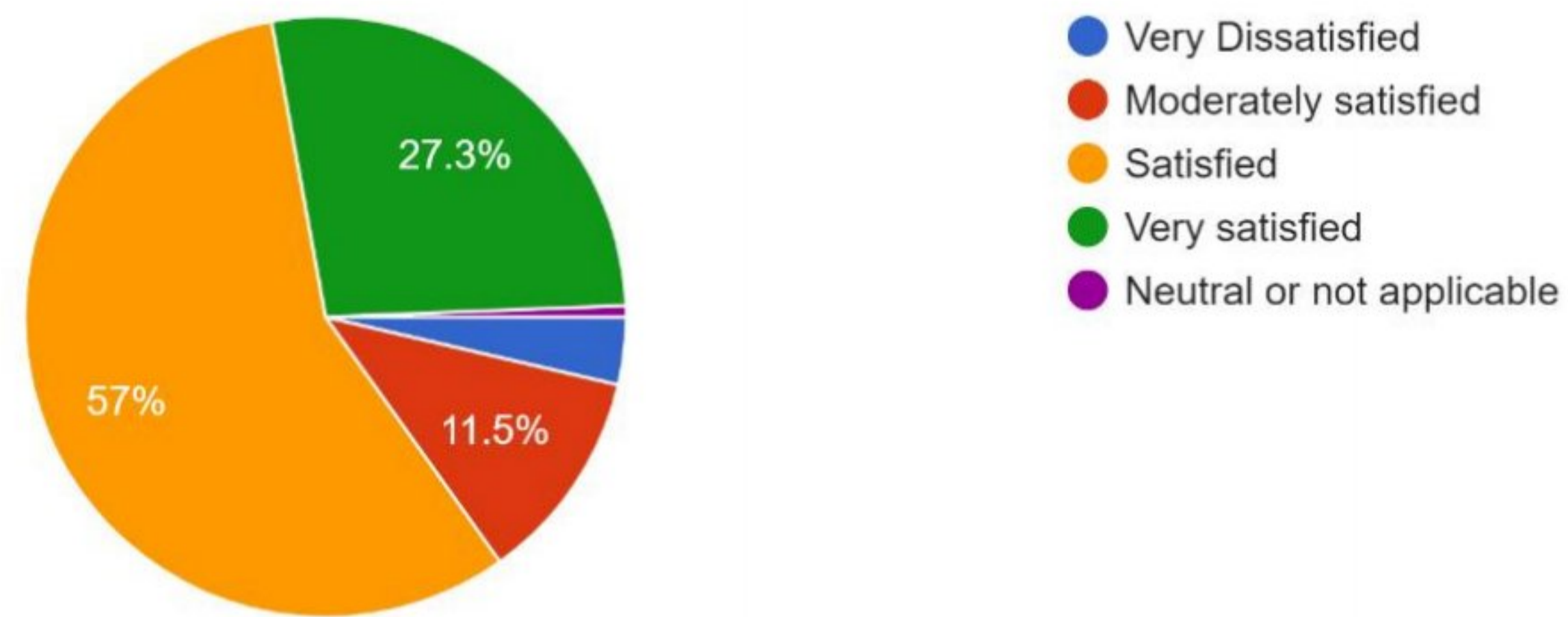




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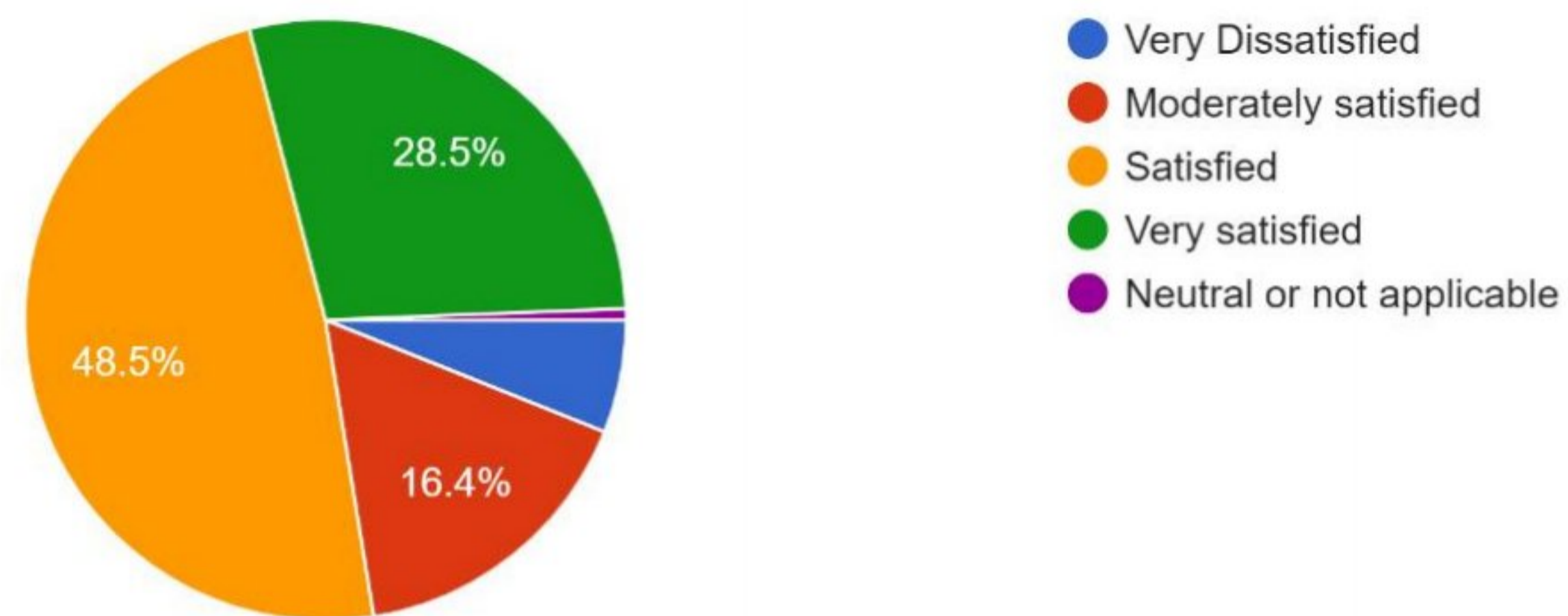
6. How helpful is your Mentor teacher appointed under Mentor-Mentee Scheme?

165 responses



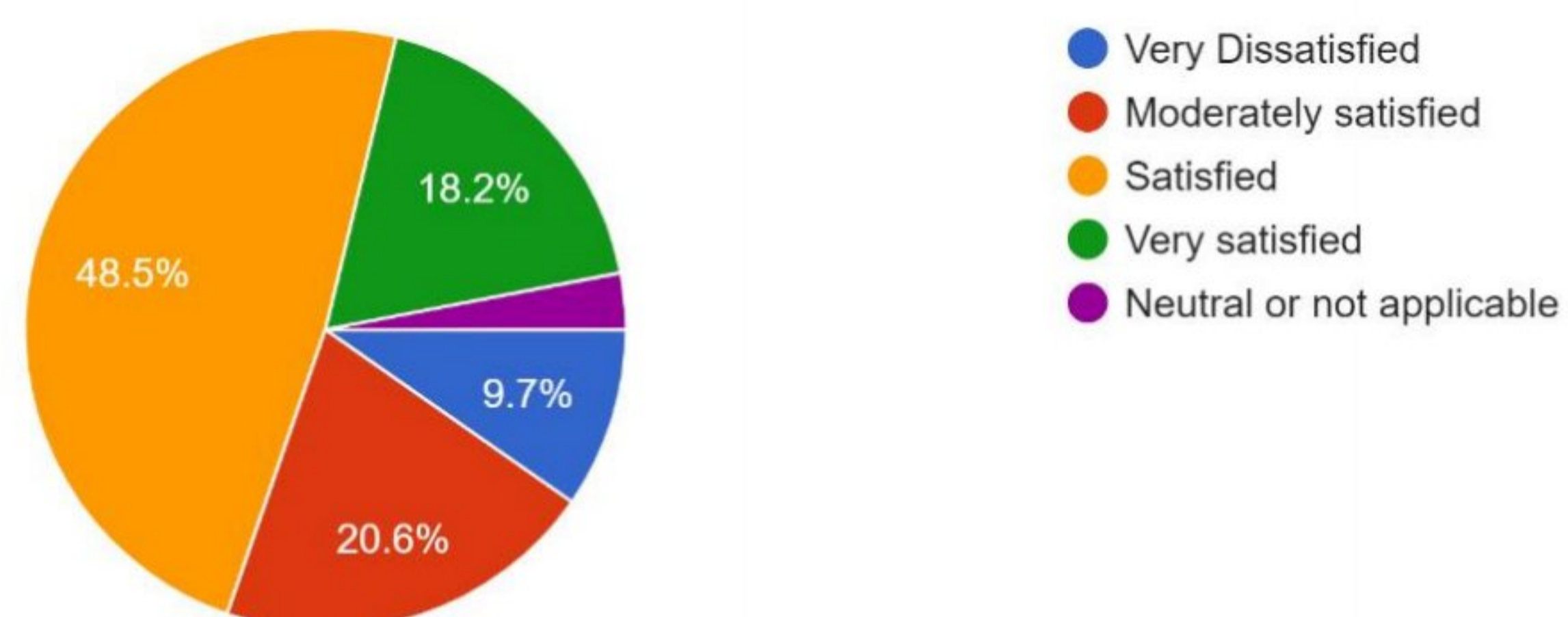
7. Are you satisfied with college office staff in official procedure?

165 responses



8. Are you satisfied with Maintenance and Cleanliness of campus?

165 responses

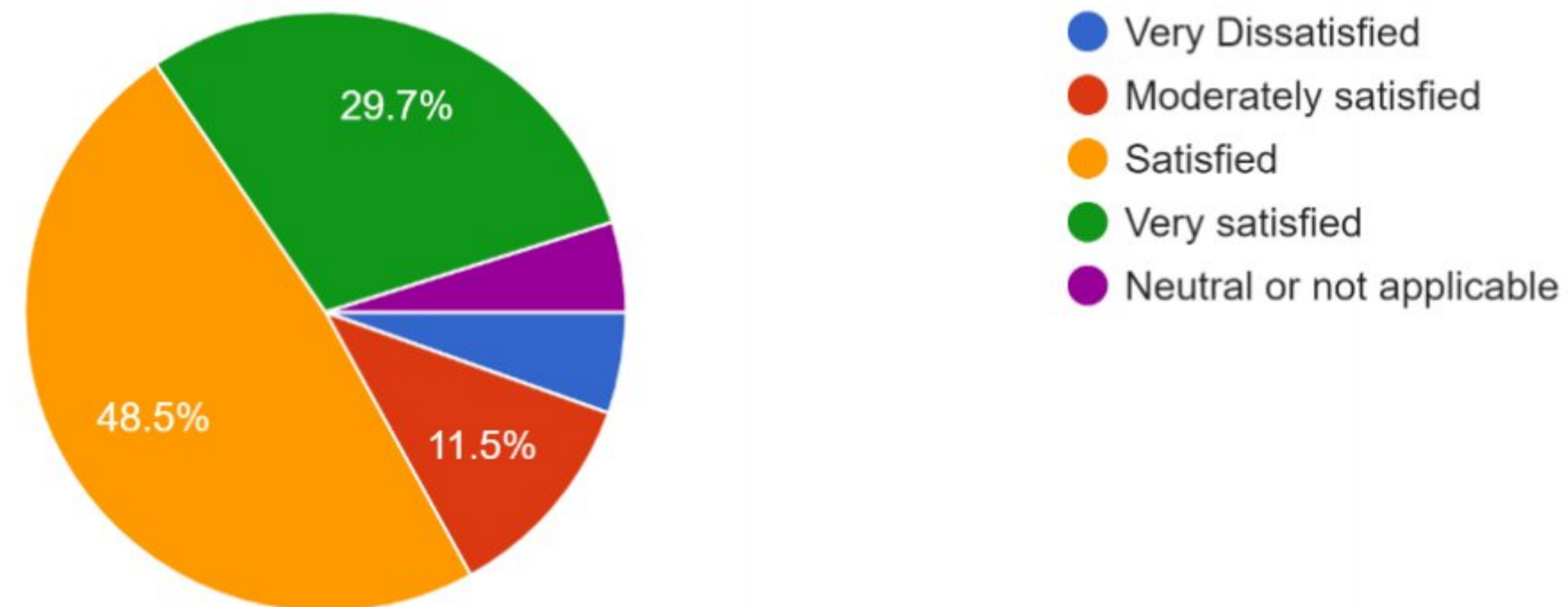




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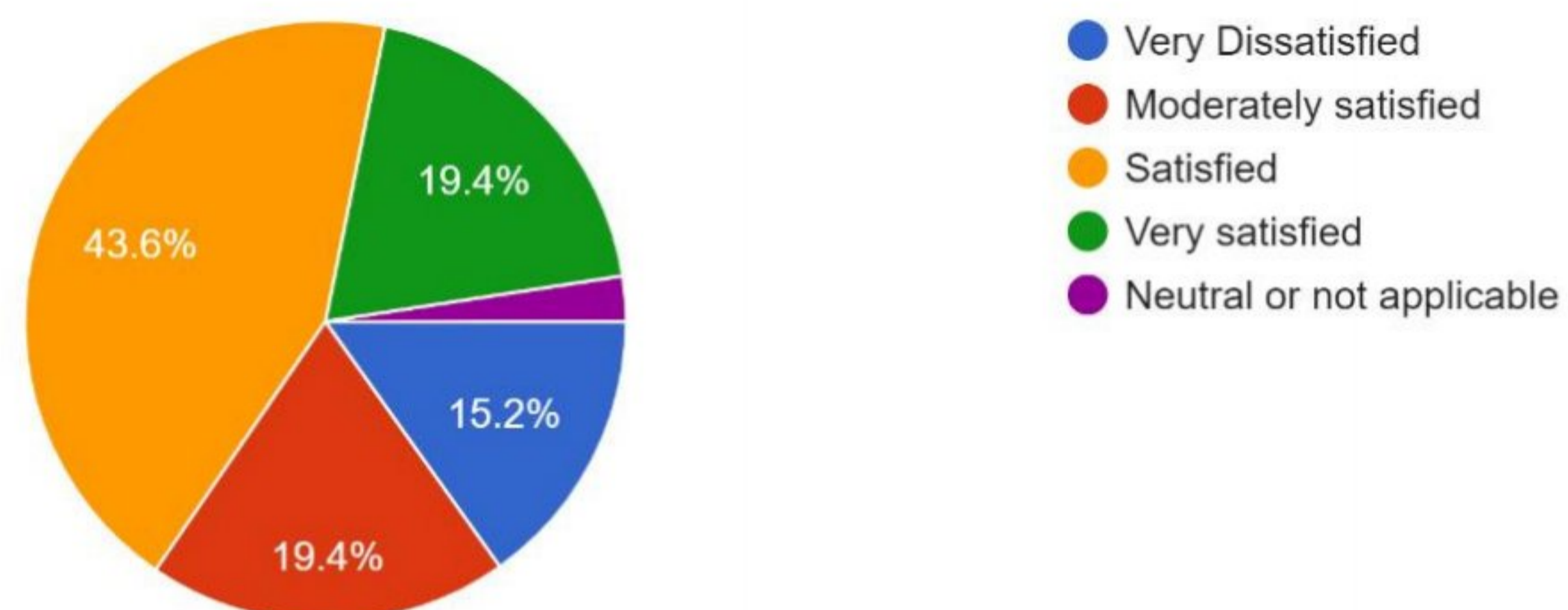
9. Do you think extracurricular activities and schemes like NSS, NCC, Career guidance center, are helpful to you

165 responses



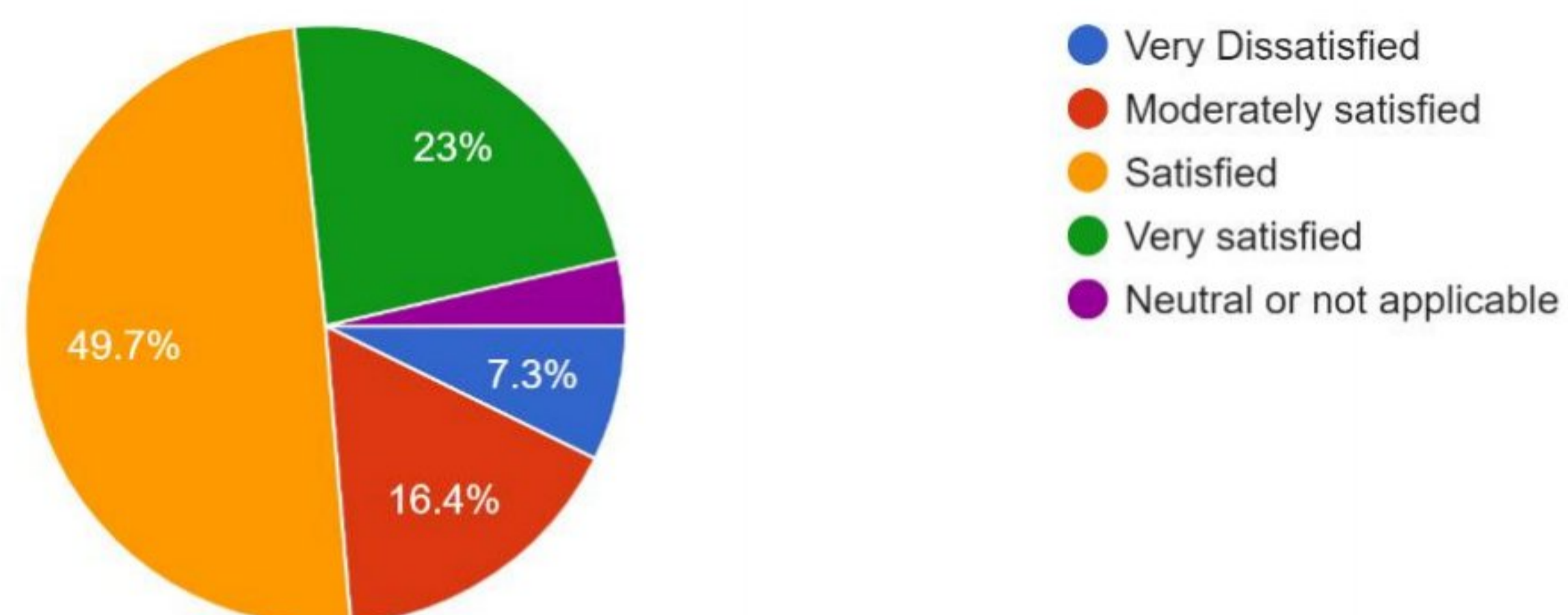
10. Are you satisfied with the campus safety in the college?

165 responses



11. Are you satisfied with library services and books availability ?

165 responses

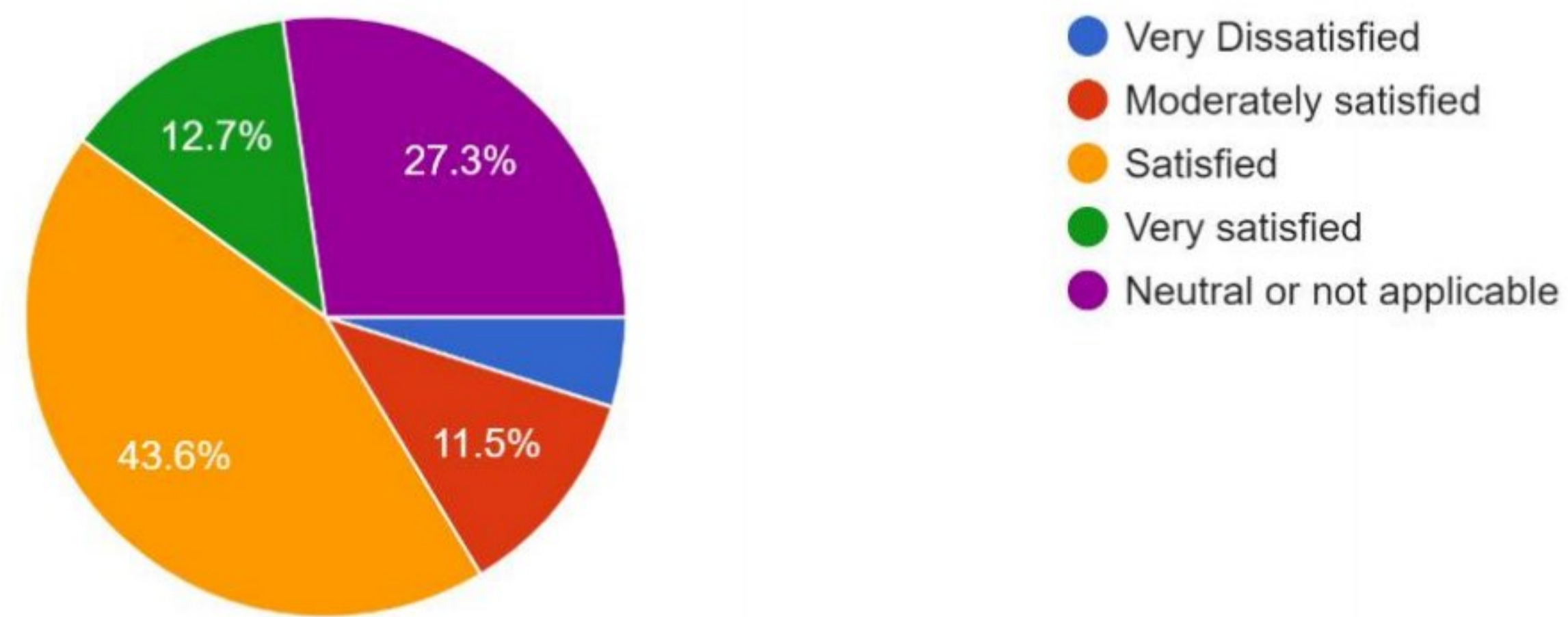




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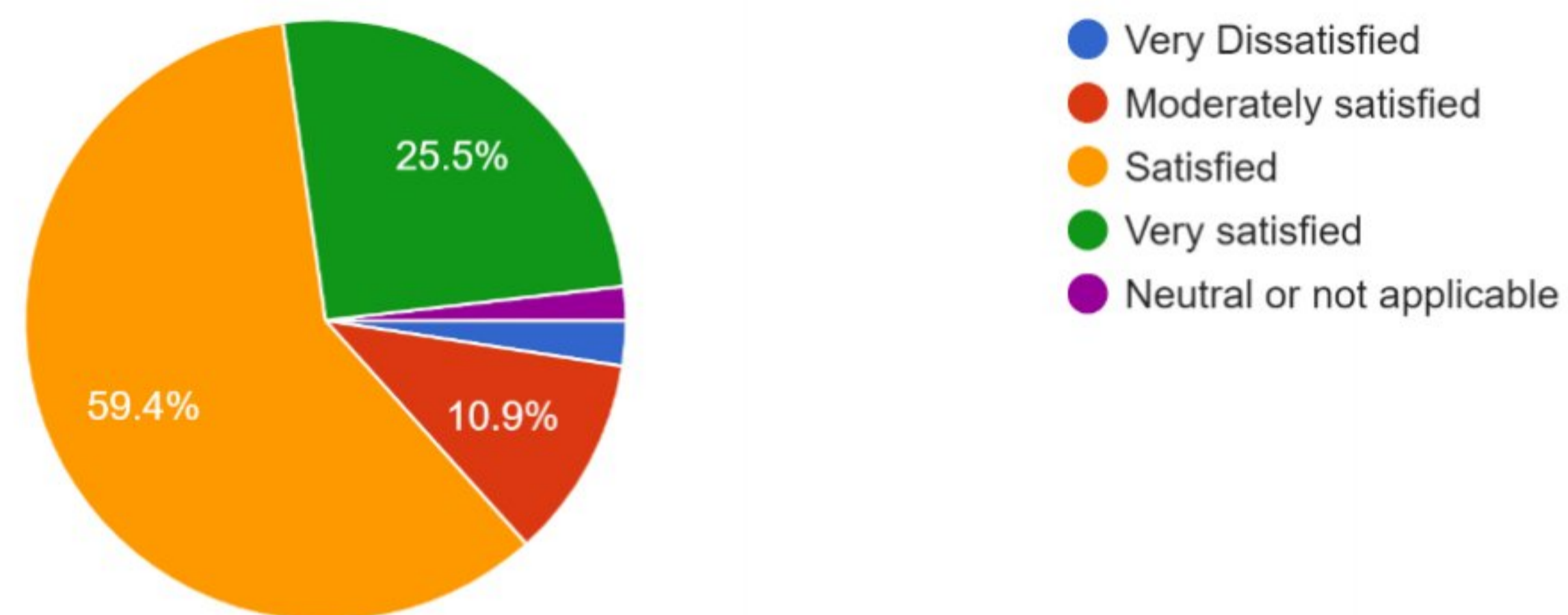
12. Are you satisfied with the hostel facility?

165 responses



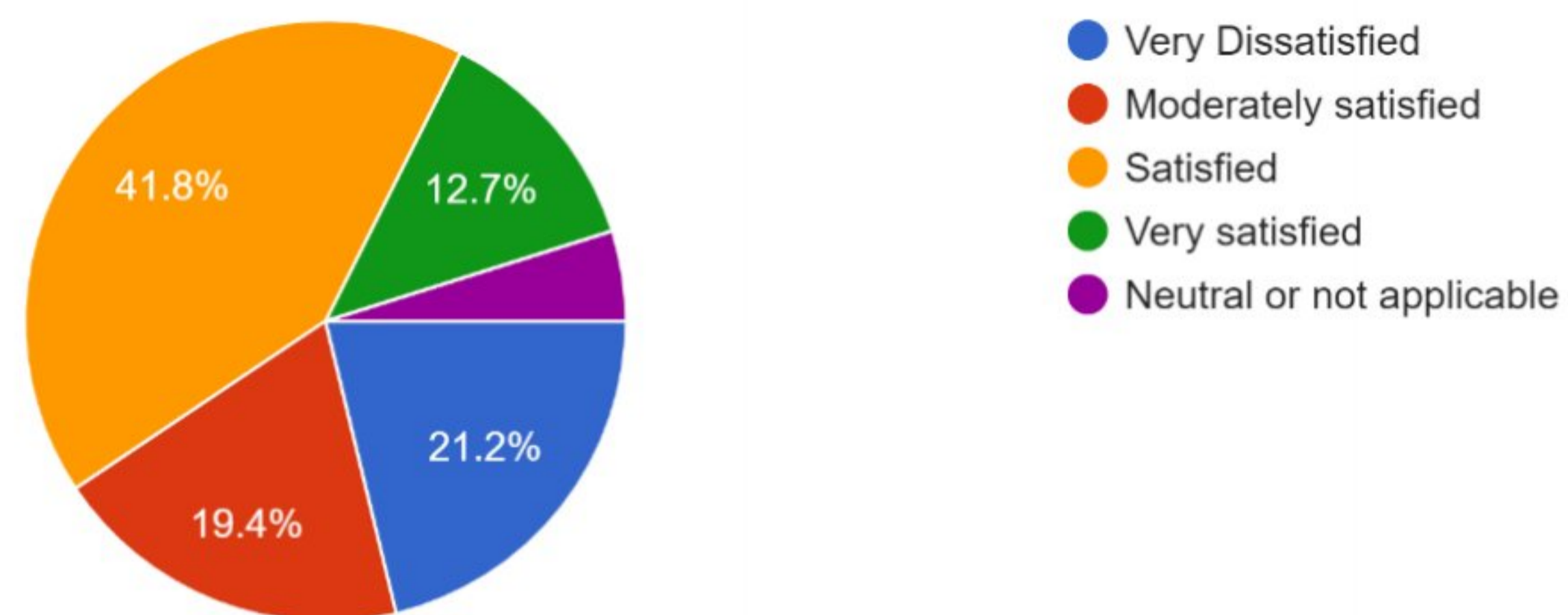
13. Do you feel that the courses selected is supportive to enhance your self-efficacy when you complete your course?

165 responses



14. Are you satisfied with the Canteen/ cafeteria facility available in the college?

165 responses

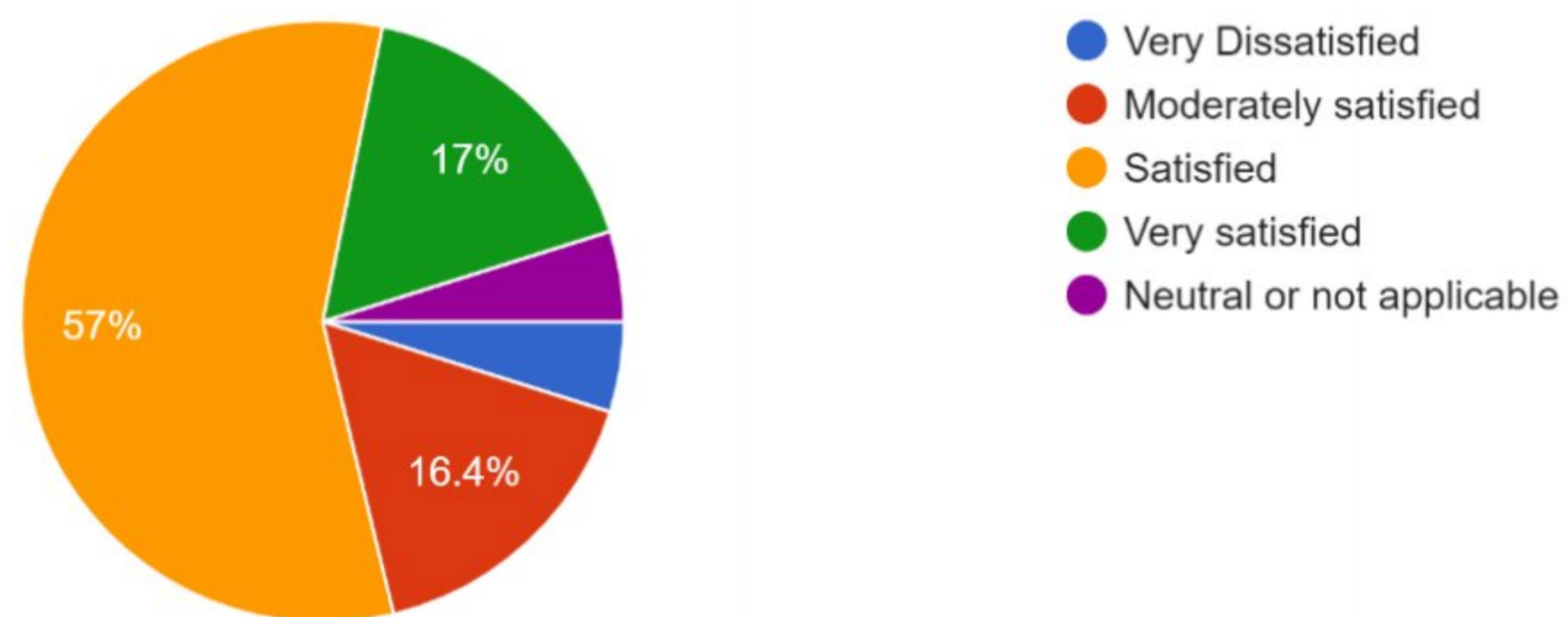




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15. Are you satisfied with the help provided to you by the students supportive cell i.e. Grievance Redressal Mechanism, NCC, Student council, Competitive Exam Guidance Centre etc?

165 responses



16. Overall, how satisfied are you with this college?

165 responses

